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LAURIE GUEST, CSP Event Keynote Speaker

Laurie Guest, CSP, is an event speaker known for her imaginative ideas and fast-paced, entertaining style. She is a Certified Speaking Professional, a designation held by less than 10% of speakers worldwide.

Her business experience includes over 20 years in healthcare. As an assistant practice administrator, she helped a multi-million dollar medical center become a regional leader of ophthalmic surgery. Her experience with direct patient care, as well as a role in management is what makes Laurie a favorite speaker among healthcare audiences.

Laurie is a published author and a member of the National Speakers Association. She speaks nationwide on topics that tackle today's business needs. Her client list includes healthcare, education, banking, and a wide variety of associations.

For more information visit our website at
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HEALTHCARE PROGRAM MENU

At Career Café, all programs are “made to order.” Length, objectives, and style of the program will be chosen by the client and fees determined accordingly.

Best Kept Secrets of Successful Practices

Ever wonder why some medical practices are more successful than others? In this program Laurie shares her favorite practice ideas acquired during twenty years in healthcare. This rapid-fire session is full of ideas that can be implemented immediately. Learn about the wide selection of resource documents that can improve communication and help with staff development.

Lead or Get Out of the Way

This program is especially designed for office managers. Whether you have been in the position for twenty days or twenty years, you will find ideas you can implement the very next day! We will cover the crucial elements to successful leadership, share business-building ideas in rapid-fire style, and enhance the professional relations skills that are essential to superior leadership.

Taming the Tough Patient

Join this interactive program that focuses on a variety of challenging situations in the workplace. Physical, emotional and communicative issues will be addressed, including how to deal with the angry patient.

What You Can Learn While Dining Out

What do mistakes in the medical office and dining out have in common? Join us and find out! Discover what simple changes can be made in your office that will make a lasting impression on your patients. This class is upbeat, funny, and educational.



Speaking Services to Satisfy Your Appetite for Success